IP Communicator install

To install the IP Phone

Download the file **CiscolPCommunicatorSetup.exe** file from http://jegftp.jacobs.com/pub/cisco/CiscolPCommunicatorSetup.exe

Save **CiscolPCommunicatorSetup.exe** to a location or runto install and go through the steps below (version is now 7.0.3 but set up is still the same for 7.0.5)

Prior to doing this install please log a ticket with Telecom so that a number and the configuration can be created on the CallManager system.

InstallShield Wizard		
	Preparing to Install	
	Cisco IP Communicator Setup is preparing the InstallShield Wizard, which will guide you through the program setup process. Please wait.	
	Extracting: Cisco IP Communicator.msi	
	Cancel	

🔂 Cisco IP Communicator - InstallShield Wizard 🛛 🛛 🔀		
4	Welcome to the InstallShield Wizard for Cisco IP Communicator version 2.1.4.0	
Cisco IP Communicator	The InstallShield(R) Wizard will install Cisco IP Communicator on your computer. To continue, click Next.	
ıllıılı. CISCO.	WARNING: This program is protected by copyright law and international treaties.	
	< Back Next > Cancel	



Accept licence

🔂 Cisco IP	Communicator - InstallShield Wizard	
Destinati Click Next t	on Folder o install to this folder, or click Change to install to a different folder.	cisco
	Install Cisco IP Communicator to: C:\Program Files\Cisco Systems\Cisco IP Communicator\	<u>C</u> hange
InstallShield -	< <u>B</u> ack <u>N</u> ext >	Cancel

Accept default folder

🔂 Cisco IP Communicator - InstallShield Wizard	
Ready to Install the Program The wizard is ready to begin installation.	cisco
Click Install to begin the installation. If you want to review or change any of your installation settings, click Back. C exit the wizard.	lick Cancel to:
InstallShield	Cancel

Click Install

🙀 Cisco IP	Communicator - InstallShield Wizard	
Installing The prog	Cisco IP Communicator ram features you selected are being installed.	cisco
1	Please wait while the InstallShield Wizard installs Cisco IP Communical This may take several minutes.	tor.
	Status:	
	Copying new files	
InstallShield –		
	< <u>B</u> ack <u>N</u> ext >	Cancel

🖟 Cisco IP Communicator - InstallShield Wizard		
	InstallShield Wizard Completed	
Cisco IP Communicator	The InstallShield Wizard has successfully installed Cisco IP Communicator. Click Finish to exit the wizard.	
	Launch Cisco IP Communicator	
cisco.		
	< <u>B</u> ack <u>Fi</u>nish Cancel	

Select Finish

Go to Start>Programs>Cisco IP Communicator> Cisco IP Communicator You will run through the Audio Wizard. Ensure the audio device is plugged in

🕸 Audio Tur	ning Wizard	×
	Select and Tune Audio Devices	
¶£	Before you begin:	
	Close all other programs that play or record sound, such as Microsoft Sound Recorder.	
	Make sure the audio devices (headset, speakers, microphone and handset) you wish to use are plugged in and turned on.	
	If you are using a headset, position its microphone as close to your mouth as the headset manufacturer recommends.	
	To continue, select Next.	
	Back Next Cancel	

Click Next

🕸 Audio Tuning Wizard -	Select Audio Devices		
Select Audio Devices For each audio mode, you must select the device you want Communicator to use. If you need help understanding audio devices and modes, see the user guide.			
	[page 10 - 10 - 10 - 10 - 10 - 10 - 10 - 10		
Headset:	Plantronics BT Adapter	<u> </u>	
Speakerphone:	Plantronics BT Adapter	✓	
Handset:	Plantronics BT Adapter	×	
Ringer:	Plantronics BT Adapter	~	
		Back Next Ca	ancel

Select the device (your headset) you wish to use.

🕸 Audio Tuning Wizard - Adjus	t the Listening Volume for 'Plantronics BT Adapter'	
Adjust the Listening Volume		
Make sure you are listening to the playback device below. If your device has external volume controls, increase them to their maximum values before tuning. Press the Play button and then adjust the Volume sliders until the sample sounds are being played at a comfortable level. If you see both a Master and a Wave slider, try setting the Wave slider at 75% and then adjusting the Master slider to a comfortable level.		
Playback device:	Plantronics BT Adapter	
Wave volume:		
Master volume:		
	Back Next Cancel	

Test the playback by pressing play and adjust the volume as desired

🕸 Audio Tuning Wizard - Adjust the Lister	ning Volume for 'Plantronics BT Adapter'	×
Adjust the Listening Volume Make sure you are listening to the playback dev to their maximum values before tuning. Press t sounds are being played at a comfortable level slider at 75% and then adjusting the Master sli	vice below. If your device has external volume controls, increase them the Play button and then adjust the Volume sliders until the sample I. If you see both a Master and a Wave slider, try setting the Wave der to a comfortable level.	1
, Playback device: Wave volume:	Plantronics BT Adapter	
Master volume:		
· · · · · · · · · · · · · · · · · · ·	Back Next Cancel	

Press stop to cease the test. And press Next

🕸 Audio Tuning Wizard - Ad	just the Microphone Volume for 'Plantronics BT Adapter'	
Adjust the Microphone Volume Make sure you are speaking into the recording device listed below. Press the Test button and read this message at the typical volume at which you would speak while on a phone call. Adjust the volume sliders until the level meter peaks at the highest yellow segment. If you see both a Master and a Fine slider, set the Master slider at 75% and then adjust the Fine slider to a comfortable level. If the level meter does not peak above the green segments even when the volume sliders are set to their highest levels, enable Microphone Boost if available.		
Recording device:	Plantronics BT Adapter	
Master volume:		
	Back Next	Cancel

Press the Test button to Test the mic.

🕸 Audio Tuning Wizard - Adjust the	Microphone Volume for 'Plantron	ics BT Adapter' 🛛 🛛 🔀
Adjust the Microphone Volume Make sure you are speaking into the re the typical volume at which you would s peaks at the highest yellow segment. If then adjust the Fine slider to a comfort when the volume sliders are set to thei	cording device listed below. Press the peak while on a phone call. Adjust the you see both a Master and a Fine slid ble level. If the level meter does not p highest levels, enable Microphone B	Test button and read this message at volume sliders until the level meter er, set the Master slider at 75% and eak above the green segments even oost if available.
Recording device:	Plantronics BT Adapter	
Master volume:		
		Back Next Cancel

The LED should increase depending on sensitivity. Depending on your device you will have the option for a MIC boost

🕸 Audio Ti	uning Wizard	×
đ.	 You have now completed the Audio Tuning Wizard Run this Wizard again if: You connect a new device Experience audio quality issues with your audio devices Change your audio settings in another program such as the Sounds and Multimedia Control Panel This Wizard may reappear automatically when you launch Cisco IP Communicator if you have changed any of your audio settings outside the Wizard. You should choose Revert unless you wish to make changes to your audio settings. To close this wizard, click Finish. 	
	Back Finish Cancel	

Select Finish

Cisco IP Communicator - Information 🔀
Unable to reach TFTP server.
ОК

On first boot if you may get the following click OK if not let the phone boot up and right click and select preferences

Instead of using the MAC address we are starting to use a method where the username is placed in the "Use this Device Name" Section

Preferences ? 🔀				
User Network Audio Directories				
Device Name				
Use Network Adapter to generate Device Name				
Network Adapter:	Broadcom NetXtreme 57xx Gigabit Controller - Pa			
Device Name:	SEP0021709B2709			
OUse this Device Name				
TFTP Servers				
Ouse the derault IFTP servers				
• Use these TFTP servers:				
TFTP Server 1: 10 .	163 . 128 . 10			
TFTP Server 2: 0 .	0.0.0			
	OK Cancel			

Enter the information of your TFTP server settings (Pasadena is 10.64.41.2) (Reading 10.160.8.2)

Preferences	? 🛛
User Network Audio Directories	evice Name
Network Adapter: Device Name:	Broadcom NetXtreme 57xx Gigabit Controller - Par None Broadcom NetXtreme 57xx Gigabit Controller - Packet Schedule
O Use this Device Name	
OUse the default TFTP servers	
Use these TFTP servers:	1 163 128 10
TFTP Server 2: 0	. 0 . 0 . 0
	OK Cancel

Make sure you have selected your NIC Card as the network adapter. It is important you have sent the MAC address of your NIC card to the CallManager administrator so your device can be configured. And click OK

🔌 CIPCLocaleDownloader				
Downloading and installing locales				
Overall Progress				
English_United_States				
CIPC_Locale.zip				
Downloading				
Download Speed	78.4 KB/s			
Time Remaining	0:00:31			
Cancel				

You **may** see this window on first run, this is just the application updating its software.

Communicator - Exception Error		
8	Cisco IP Communicator has installed new software that requires you to restart your computer to finish installation	
	ОК	

You may have to reboot



VOILA Dont forget to set the background to Jacobs, Services>user preference>Backgrounds